CHECKING USB STORAGE DEVICE FOR FAT32 COMPATIBILITY

Note: These steps may vary by operating system version.

WINDOWS operating systems:

- 1. Click "Start" and then click "My Computer".
- 2. In the "My Computer" window, right-click on the drive icon in which the USB device appears.
- 3. From the menu, click "Properties".
- 4. Under "Properties", the File System should display FAT32.
- 5. If the File System is not FAT32, follow the instructions below to format your USB storage device to FAT32.

MAC OS:

- 1. Click apple.
- 2. Select "About Mac".
- 3. Select the system profile.
- 4. Click to select the USB storage device in the left panel.
- 5. Choose the USB drive from the top center of the screen.
- 6. View the File System in the bottom pane.
- 7. If the File System is not FAT32, follow the instructions below to format your USB storage device to FAT32.

TO REFORMAT THE USB DEVICE FOR FAT32, FOLLOW THESE STEPS

WARNING: formatting the USB device will delete all content on the device.

Note: These steps may vary by operating system version.

WINDOWS operating systems:

- 1. Connect the USB storage device to the computer.
- 2. Click Start and then click "My Computer."
- 3. In the "My Computer" window, right-click on the drive icon in which the USB device appears.
- 4. From the menu, click "Format "
- 5. In the "FORMAT device name (drive letter)" window, under "File system," click the drop-down arrow and select FAT32 and then click the Start button.
- 6. At the "WARNING..." message, click "OK" to continue. **IMPORTANT: Formatting the USB storage device will delete all content on the device.**
- 7. At the "Format Complete" message, click "OK".
- 8. Click the Close button to close the "FORMAT device name (drive letter)" window.
- 9. Click the X in the top-right to close the "My Computer" window.

MAC OS:

- 1. Connect the USB storage device to the computer.
- 2. Open Disk Utility.
- 3. Click to select the USB storage device in the left panel.
- 4. Click to change to the Erase tab.
- 5. In the "Volume Format:" selection box, click "MS-DOS File System".
- 6. Click "Erase" button.

IMPORTANT: Formatting the USB storage device will delete all content on the device.

- 7. At the confirmation dialog, click the "Erase" button.
- 8. Close the Disk Utility window.